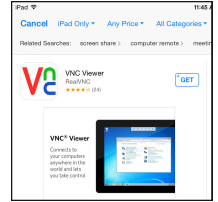# How to Install Remote Viewer on your Personal Device

This Document was written as a quick guide to installing Remote Viewer on your personal devices. The following example is for Apple IOS devices, but the basic concepts can be transferred to Android devices as well. For more detailed instructions, please visit the developer's website at: https://www.realvnc.com/products/ios/ .
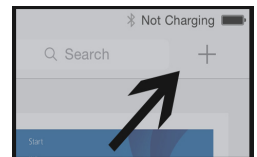
Step 1:   Go to the App Store. Download and install the free version of   **"Real VNC Viewer".**
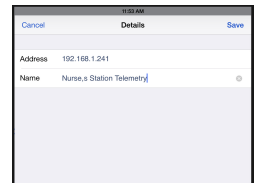
Step 2:   At this point you will need to log on to the local network that the CardioVision Server is on. **You will always need to be on this network when remote viewing the CardioVision Server.** Please use the **"SSID Username" and "Password"** you were provided. If you do not know these please contact your system administrator.

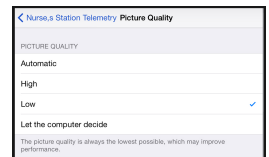**Step 3**:   **Open "Real VNC Viewer".**

Step 4:   At the top of the page you will see a **"Plus Sign +"** .   **Click on the (+) sign.**

Step 5:   You should see a window that looks like this. **In the box beside Address: , Type the CardioVision Server's IP address.** Please use the server address you were provided. For most facilities this address is 192.168.1.241 , but not always, so ask your system administrator to be sure. *This address is specific and cannot be incorrect.* **In the box beside Name: , Type in a title you want for this viewer.** *This can be anything you choose.* When you are done**, Click on "Save".**

Step 6:   In the new window. **Change "Picture Quality" from "Automatic" to "Low".** Then **click the "back arrow"** to go back to the previous window.
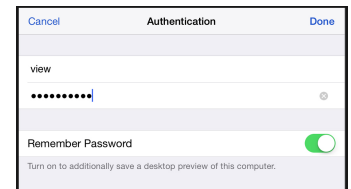
Step 7:   Now **Click on "Connect".** You should get a window that looks like this.

Step 8:   Input the **"User Name"** and **"Password"** you were provided. *If you are unsure of what these are, please contact your system administrator.*

Step 9:   If you want this process to become automatic in the future. **Make sure to make the "Remember Password" turn green.**

Step 10:   When you are finished, "**Click on "Done".** At this point the remote viewer should log on to the server and you should now see the server's screen remotely. Please familiarise yourself with the "control toolbar" and its various controls and what they do. When you are done using your viewer, you can click on the (**X**) to disconnect.

To become a master user of this application, Please visit the developer's website at https://www.realvnc.com/products/ios/ . If you are unsure of any "user names" or "passwords". Please contact your system administrator or you can call Tech Support.